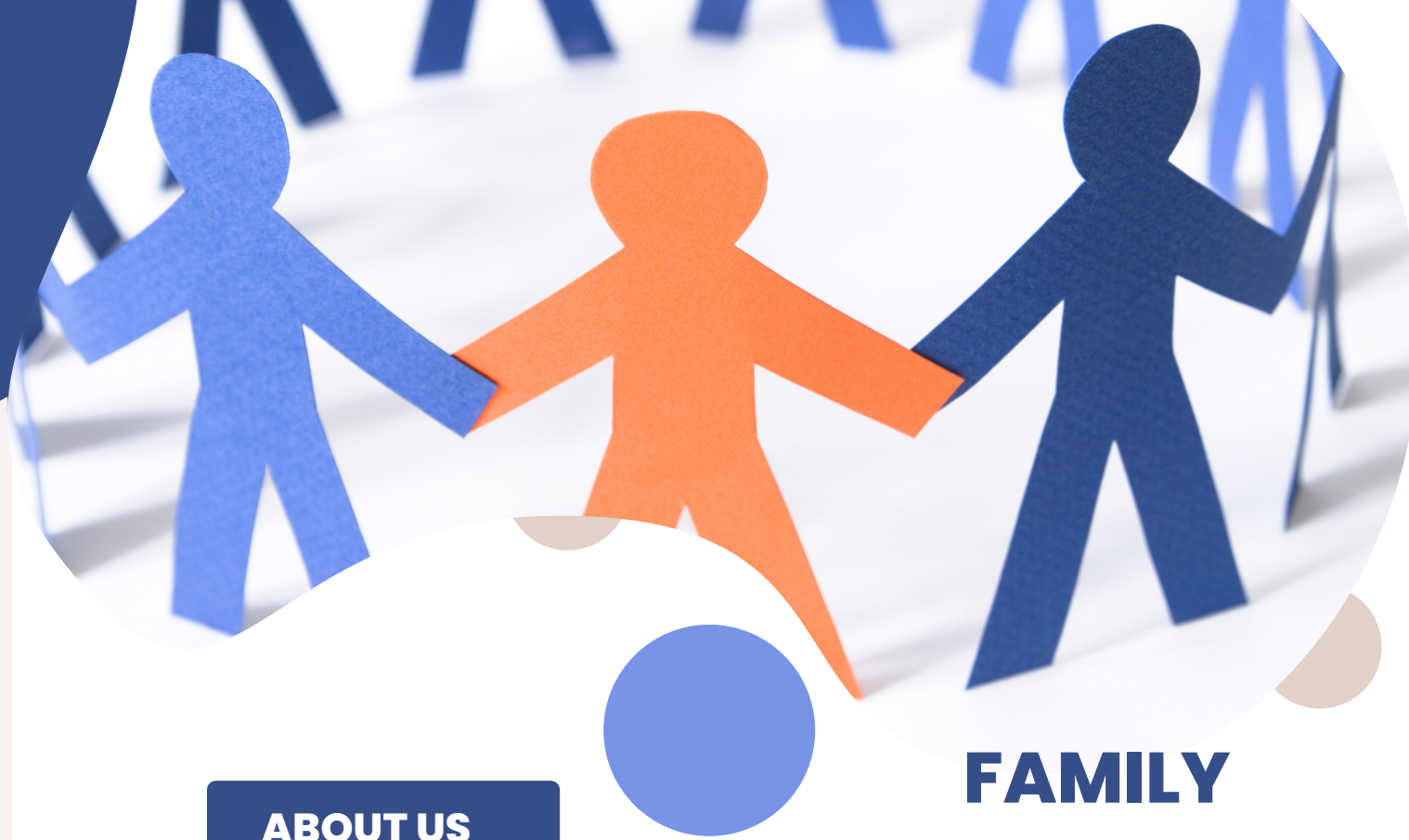
> We have really appreciated the support offered by the team when we were struggling as a family

CONTACT US

If you feel you could benefit from some support then please do speak with your Headteacher or pastoral lead who can refer you into our service.

Please be aware that Lady Manners School Family Support Team is not an emergency service and staff only work Monday to Friday. If you feel that a child/young person is at immediate risk of harm then please contact Starting Point on: 01629 533 190.





ABOUT US

The Family Support Team is based at Lady Manners School and works across a network of cluster primary schools.

When your child needs extra support, we want to find the best way forward as soon as possible.

FAMILY SUPPORT TEAM

Providing Support and Advice to Children, Young People and Families

WHAT WE OFFER

Everyone needs a little help sometimes. If you're feeling worried about your child, or you want to make a change in your life, our Family Support team is here for you, your children and your whole family.
We offer:

- Free support service for families with children aged 0 to 19
- Practical and emotional support with a range of life issues
- Parenting support
- Individual & group interventions for children and young people



EARLY HELP ASSESSMENTS

How will an Early Help Assessment help my family?

An Early Help Assessment involves listening and working closely with a child, family or young person to find out what help is needed and what is working well in their lives. An action plan, agreed with you and your child, is also put in place to make sure you all get the support you need. The Early Help Assessment is voluntary – you and your child can choose to engage.

The Early Help Assessment will ensure that everyone involved with your child – such as teachers and health visitors – work together to identify what might be most helpful for you as a family.

CONFIDENTIALITY

As a rule the information which you and your child provide will only be shared with your consent. However there may be certain times when the people working with you need to share information.

For example:
• When they need to find out urgently if a child is at risk of harm;
• To help a child who is at risk of harm;
• When an adult is at risk of harm; or
• To help prevent or detect a serious crime